



ENGLISH ver.

Disposing of Garbage

Fukuoka City has rules for garbage disposal.

Purchase Fukuoka City's three types of garbage bags and separate your garbage before putting it out. The designated garbage bags are available at convenient stores and supermarkets.



Combustible garbage

Non-combustible garbage

Empty glass bottles & PET bottles

Garbage collection days vary depending on the type of garbage. Put out garbage between sunset and midnight. Garbage disposal locations are designated by neighborhood.

Scan the QR code on the reverse side to check detailed rules for garbage disposal.

CAUTION!!

Do not discard items that may cause a fire. Spray cans and gas cartridges that are not empty, and Products with lithium-ion batteries, etc.

Bicycle Riding Rules

1 Prohibited Riding Behaviors

Cycling drunk	Using a cellphone while cycling	Riding side-by-side
Holding an umbrella while cycling	Using headphones while cycling	Two people riding one bicycle

2 Where to Park Your Bicycle

You must use a bicycle parking area when parking your bicycle. Bicycles parked on streets or in areas other than designated bicycle parking areas will be treated as abandoned bicycles and removed. Abandoned bicycles block pedestrians and wheelchair users.

3 Information on the Removal of Abandoned Bicycles

Abandoned bicycles will be removed and held in storage. The owner of a removed bicycle will be contacted if identified. Bicycles that are not claimed within one month of removal will be disposed of. A storage and removal fee of 2,500 yen must be paid to retrieve your bicycle.

CAUTION!!

If you do not follow bicycle rules, you may be arrested, fined or have your bicycle removed.

Getting Advice

Fukuoka City Consultation Support Center for Foreign Residents

The Center provides consultation services on a wide range of daily life matters, including residency procedures, employment, medical and welfare services, childbirth and childcare, and children's education, in person or by telephone or webmail. When necessary, you will be referred to appropriate specialized agencies or organizations. Expert legal advice is available. *Reservation required

0120-66-1799 Free of charge



Support available in 24 LANGUAGES

Fukuoka City Medical Interpreting Call Center

Telephone interpretation services are available when looking for a clinic or hospital, speaking with a doctor, or getting medicine at a clinic, hospital or pharmacy.

24H 092-733-5429 Free of charge

Support available in 20 LANGUAGES

Asking about City Administrative Procedures

After taking your call at the interpreting center, they will connect you to your ward office. Please state your address and the nature of your inquiry.

092-753-6113

Support available in 23 LANGUAGES

Health Insurance and Taxes

Health Insurance

Everyone living in Japan is required to join a health insurance program. With insurance, medical costs are lower; without it, they can be much higher.



Taxes

Taxes are used to support everyday living, such as community development and multilingual support. When you receive a tax notice, pay at a convenience store or bank. Payment by payment app or credit card is also accepted.



Tax notice

Tax notices are delivered around the following dates:

Municipal & Prefectural Residence Taxes- around June 15th
Light Vehicle Tax- around May 15th

CAUTION!!

If you do not pay your taxes, it can negatively affect you when renewing your residence status or you risk having your property or assets seized.

Smoking Rules in Fukuoka City

In Fukuoka City, smoking is prohibited in some outdoor areas.

No smoking while walking or riding a bicycle. Smoking on public streets is prohibited, especially in the Tenjin and Daimyō districts and the Hakata Station area. When smoking outdoors, dispose of cigarette butts in an ashtray or other proper container.



Etiquette and Manners in Japan

Be considerate of the noise level.

Be mindful of the volume of conversations and music, especially at night.

Do not obstruct walkways.

In public places (such as sidewalks), be considerate of others.



Fukuoka City Website Multilingual Portal

Living in Fukuoka City

Japanese Class Map

Many Japanese classes run by volunteers can be found in Fukuoka City. Use the Japanese Class Map to look for classes nearby. You're welcome to try a class!



Fukuoka City Japanese Language Tutoring

Some elementary and junior high schools in Fukuoka City offer Japanese-language classes for children who need to learn Japanese. Children not enrolled in those schools can also attend classes and receive Japanese language training.



Community Association Activities

Community associations are your closest local organizations. They host many fun events. Join in the activities, get to know your neighbors and build relationships so that you can help each other in times of trouble, such as disasters.



Tutor Program

Tutors are volunteers who provide language support for daily life. They can help with questions or difficulties related to living in Japan, using Japanese and other supported languages.



Fukuoka Support

Fukuoka Support is a convenient portal site created by Fukuoka City. It automatically provides information tailored to your needs and offers a variety of services.



Disaster Information

Fukuoka City Disaster Information Support Center for Foreigners

The Fukuoka City Disaster Information Support Center for Foreigners will be set up at the Fukuoka City International Foundation in the event of a large disaster. Contact this center if you have any questions on disaster information or evacuation.

092-262-1799

Support available in 24 LANGUAGES



Latest Natural Disaster Information (Fukuoka City website)

This page provides the latest information on dangerous areas and safe shelters in the event of a major disaster.



Disaster Safety Handbook for Foreign Residents

This Disaster Safety Handbook for Foreign Residents outlines what we should do when a natural disaster occurs in Japan. Disasters refer to earthquakes, heavy rains, typhoons, landslides, fires and so on. Make sure you read through this handbook and are prepared in case of a disaster.



Scan the QR code for details.

Let's Learn the Rules for Garbage Disposal!

Writing down your garbage collection days can be helpful.

Scan this QR code to check garbage collection days in your area.



Scan this QR code to learn how to dispose of garbage in Fukuoka City.



Telephone inquiries in foreign languages
092-753-6113

CAUTION!!

Rechargeable batteries and rechargeable small household appliances cannot be disposed of using a designated garbage bag.

E.g.



Smartphones
Tablets



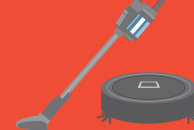
Mobile
batteries



Wireless
earphones



Heated tobacco
products
E-tobacco products



Robot cleaners
Cordless vacuum
cleaners

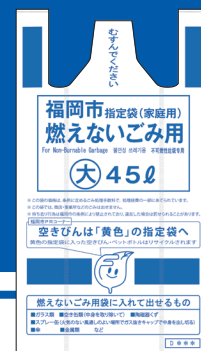
Scan the QR code to check how to dispose of specific items.



©Electric shavers ©Electric toothbrushes ©Handy fans ©Portable game consoles •••

PCs, TV sets, air conditioners, refrigerators, freezers, washing machines, and clothes dryers cannot be disposed of as "non-combustible garbage" or "oversized garbage."

Non-Combustible Garbage



On the
first / second / third / fourth



day
night of each month



Empty aluminum and
steel cans



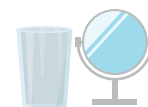
Umbrellas



Fluorescent
lamps



Aerosol cans/
portable gas cartridges
Ensure the can is completely empty.
No need to make holes in the can.



Glass



Broken bottles
Unbroken bottles should be placed in the
"Glass bottles & PET bottles" bags.



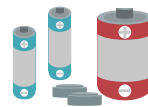
Metalware



Small household
appliances



Porcelain and
ceramics

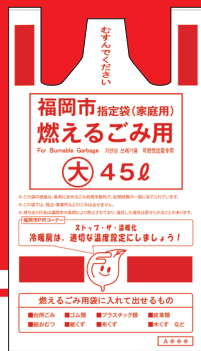


Dry-cell batteries
*Tape the terminals of used batteries.



Gardening soil

Combustible Garbage



On the night of every



day &
day



Kitchen waste
(Make sure all kitchen waste
is well drained.)



Leather goods
(Metal parts that cannot be
easily removed may be left as is.)



Plastic items



Wooden/
bamboo items



Paper



Cloth



Rubber goods



Cold packs



Disposable diapers

Glass Bottles and PET Bottles



On the
first / second / third / fourth



night of each month



Yes



PET bottles for drinks, liquor seasonings
and other liquids with the PET mark



Glass bottles for drinks, foods, etc.



No



Containers with the plastic recycling mark
should be disposed of as **combustible garbage**.



Dispose of broken glass bottles
as **non-combustible garbage**.



Oversized garbage

Oversized garbage refers to any oversized item that cannot fit into a designated Fukuoka City bag.

Oversized Garbage Disposal Call Center

092-731-1153

Opening hours: Monday-Saturday
9:00-17:00 (including public holidays)