

Notice on the Payment of Fukuoka City National Health Insurance

All residents in Japan must enroll in the National Health Insurance scheme to receive low-cost, reliable medical care in the event of illness or injury.

All non-Japanese citizens who are permitted to stay in Japan for more than three months must enroll in public medical insurance. You do not have to enroll in the National Health Insurance scheme if you are covered by your workplace's health insurance scheme. You must apply at your local ward office to enroll in the National Health Insurance scheme.

If you are enrolled in the Fukuoka City National Health Insurance scheme, you must pay insurance fees to Fukuoka City. These fees are an important financial resource used to pay for your medical expenses. Insurance fees are determined by various factors, including your income from the previous year.

After you have enrolled, a notice will be sent to your address informing you of the amount of your insurance fees and by when you must pay them. Be sure to confirm the amount and the due date. (The notice will be sent in a blue envelope like the one shown below.)

To receive medical care with peace of mind in the event of illness or injury, pay your insurance fees by the due date by using either the payment slip or direct debit bank transfer.

Envelope containing the notice of your National Health Insurance



Warning !

- If you fail to pay your insurance fees on time:
 - ・ It is unfair to residents who pay on time. You will be sent payment demands or contacted by phone or text to confirm whether you have paid your insurance fees and to ask you pay your fees as soon as possible. You are likely to be charged late fees if you do not pay on time.
 - ・ Your property may be investigated, and your savings and wages may be seized.
 - ・ Your visa/residence card application may be refused, and other aspects of your daily life may be affected.
 - ・ If you have difficulty paying your insurance fees, consult the Health Insurance & Pension Section of your local ward office as soon as possible.

Inquiries

Multilingual support line for all ward offices

Telephone: 092-753-6113

Lines open: Monday – Friday 9:00–17:00

Lines closed on public and New Year holidays (from December 29 to January 3)

△ Support available in English, Chinese, Korean, Vietnamese and Nepali.